

# Quartz Slab & Countertop

ONE Quartz Surfaces®, brings together the beauty of quartz countertops and modern technology to create new and exciting possibilities.

- Low maintenance and exceptional durability
- Perfect for any application, commercial or residential.

Functional yet chic, that's what ONE Quartz Surfaces® is all about. Available

ONE QUARTZ SURFACES®	PRICE	STYLE	RESISTANCE				SEALING REQUIRED	MAINTENANCE	PROS
			CHIPS	HEAT	STAIN	SCRATCHES			
	\$\$\$	***	***	***	***	***	NO	NO	*** EXCELLENT ** GOOD * FAIR  Highly stain resistant Excellent for undermount sinks Engineered, so has consistent look Tons of colors to choose from



## Caring for and Maintaining ONE Quartz Surfaces®

Quartz countertops are extremely resilient. It is the low-maintenance that make quartz countertops so appealing.

Routine care and cleaning is very simple, and with basic precautions to prevent stains, dents or scratches, quartz countertops can lend beauty and a sense of permanence to a home for decades.

## ROUTINE CARE AND CLEANING

With the right care, quartz countertops can lend aesthetic appeal to your kitchen, bathroom or office for years. Quartz can be cleaned easily with a mild detergent, water and a soft cloth or paper towel. Abrasive cleansers or harsh scouring pads and cleansers that contain bleach should not be used with quartz. Engineered stone surfaces do not require polishing to keep them shiny and smooth, but they should be cleaned gently to maintain their distinctive shine.

A rounded plastic knife should be used to remove dried foods or liquids on a quartz surface. Dried paint or grease can be gently scraped away with a plastic knife. Avoid using metal knives and utensils directly on the countertop, as metal may scratch the quartz.

To remove grease from your quartz countertops, use a product recommended by your manufacturer. Harsh cleansers should not be used to remove grease or other cooking stains. Gently scrape away hardened grease with a plastic knife before applying cleanser.

## PREVENTING STAINS AND SCRATCHES

While quartz countertops are resistant to scratches, scuffs, dents, stains and burns, these surfaces are not damage-proof. Homeowners must take care to avoid exposing quartz countertops to permanent inks, markers or dyes, as these substances may not be removable. If a countertop is marked by a permanent marker or dye, rinse the area with water as soon as possible, then apply a cleansing product approved by the manufacturer if the stain is still visible. Clean the area again with water after applying the cleanser.

Although quartz is resistant to stains from juice, wine, coffee and other food substances, it is best to wipe up spills immediately to prevent possible stains. When chopping vegetables, slicing bread or preparing other foods with sharp utensils, use a cutting board to prevent scratches.

## PREVENTING CHEMICAL DAMAGE

Turpentine and other paint stripping products may damage or discolor a quartz surface. To be on the safe side, avoid exposing quartz to any strong chemicals or solvents unless your manufacturer recommends them for use in removing stubborn stains or hardened grease. If exposure to a potentially harmful chemical solvent occurs, clean the area with water immediately.

## AVOID HEAT DAMAGE

Quartz countertops can be damaged by direct exposure to heat. When cooking, use trivets or heating pads to guard the countertop surface against direct exposure to hot cookware or coffee pots.

## PROTECTING QUARTZ SURFACES

Quartz product does not require sealants, and its non-porous surface makes it a durable, sanitary option for kitchens or bathrooms. To ensure that you get the most life from your countertops and that your warranty covers any unexpected damages, follow the manufacturer's instructions for care and quartz countertop maintenance.

To get the maximum use from this investment, choose quartz countertops that are covered by a warranty. A manufacturer's warranty will replace or repair a countertop if it shows evidence of a manufacturer's defect. With a reliable warranty and proper care, quartz is a safe countertop material.

## QUARTZ WARRANTY

Leading manufacturers provide a 10 to 15 year limited warranty that covers manufacturers defects. Warranties will not cover damages caused by the owner's use of the product unless damage is linked to an error made by the company. Your quartz countertops must be installed by a professional contractor in order to be covered by the warranty, in most cases. Follow the manufacturer's specific recommendations for maintaining your new countertops to get the maximum value from this investment.

## CLEANING TIPS

- One Quartz Surfaces is virtually maintenance free and can be cleaned with extreme ease.
- Common household spills – such as, tea, coffee, lemon juice, soda, fruit, vegetable juice, olive oil or grease spills – are easily removed and the surface restored to its original appearance.
- Some One Quartz Surface® colors and finishes liked honed, matte, etc., are more sensitive to grease or finger-prints and may require extra care during routine cleaning.
- Quartz is one of the hardest materials in nature, which is your assurance that your One Quartz Surfaces® will not easily scratch or chip. The use of a cutting board is nevertheless recommended.
- To maintain the natural beauty of One Quartz Surfaces®, do not place hot skillets or roasting pans directly onto the surface but use a trivet instead.
- For routine cleaning, use a damp cloth or paper towel and, if necessary, a small amount of mild soap. Once clean, rinse and dry surface thoroughly.
- For stubborn or dried spills, use a nonabrasive cleaning pad such as a white 3M Scotch-Brite® scrub pad combined with a small amount of mild soap or specialized stone cleaner.
- One Quartz Surfaces® floors in high traffic areas should be cleaned daily with a clean, dry dust mop or soft bristle broom. One Quartz Surfaces® floors in low traffic areas can be cleaned less frequently using the same method. Spills should be spot treated with the use of a damp mop or cloth towel and, if necessary, a small amount of mild soap or specialized stone cleaner.
- A floor machine such as a slow speed buffer or walk behind scrubber can be used for larger commercial environments. Be sure to rinse thoroughly to remove any haze residue that may diminish the shine and beauty of the floor.

- For Heavily soiled floors, as with any floor, it makes sense to clean up spills as soon as possible.
- Avoid exposing One Quartz Surfaces® to chemicals and solvents, especially paint removers or furniture strippers containing trichlorethane or methylene chloride. Avoid contact with nail polish remover, bleach or cleansers that contain bleach, bluing, permanent markers or inks. While casual exposure to alkaline materials will not damage One Quartz Surfaces®, highly alkaline (high-pH) cleansers are not recommended when cleaning One Quartz Surfaces®. If any of the substances listed above come into contact with One Quartz Surfaces®, rinse the exposed surface immediately and thoroughly with plenty of clean water.
- Do not use strong abrasive and/or alkaline cleaning products. Always follow the manufacturers' dilution instructions and recommendations.

## Disclaimer

**CARE AND MAINTENANCE GUIDE** Dal-Tile does not manufacture installation products or countertop cleaning/maintenance products. Dal-Tile provides the information on this page to its customers as an information source only. Please contact an installation product manufacturer directly, PRIOR to usage, to obtain proper handling instructions, application instruction and warnings concerning potential health hazards for any product contemplated for use.

To ensure your natural stone products will provide you with a lifetime of beauty and utility, proper maintenance is crucial. Natural stone products are porous by nature and require a different maintenance program than traditional ceramic tile. Dal-Tile also strongly recommends testing a small area PRIOR to usage of any installation/countertop cleaning/maintenance product to determine whether the product serves its intended purpose.

**SAFETY PRECAUTION TO CUSTOMERS** The products described in this document may have chemicals that cause reactions in certain individuals. Dal-Tile strongly recommends the use of safety glasses, respirators (masks) and gloves in handling any materials that contain chemicals. Dal-Tile recommends the proper disposal of any scrap tile/stone, installation and/or maintenance products discussed herein.

Natural stone has unique qualities that not only distinguish it from man-made materials, but also should be considered in selecting it for a particular project. Stone is not manufactured; it is a product of nature. Blocks are removed from the quarry, slabs are cut from these blocks, and the slabs are further fabricated into the final stone to be installed. Each block is different; each slab is different. Skillful blending or matching of the dimension stone blocks, veneer panels, tops, etc., results in a beautiful blending of nature's variety and man's design. "Uniformity of material," when applied to natural stone, is a term of relative value that needs to be understood when making a selection.